

## Prize Competition Rules (2022) - UK and Ireland

### Disney Competition Rules – Walt Disney World® Resort – ‘How Do You Disney?’ Instagram Competition

We are offering three (3) people the chance to win a Walt Disney World® prize pack, and one (1) person the chance to win a 7-night package holiday to Walt Disney World® Resort in Florida, including one (1) night in the Cinderella Castle Suite.

<b>How to enter:</b>	<ol style="list-style-type: none"> <li>1. You, the participant (“<b>Participant</b>”) require an active Instagram account to enter.</li> <li>2. Access Instagram and post an image, video, or reel on your account on or after the Start Date and before the End Date (see dates below).</li> <li>3. You must tag <b>@disneyparksuk</b> Instagram page in the post and include the hashtag <b>#HowDoYouDisney</b> to have a valid entry.</li> <li>4. Your post will serve as your competition entry.</li> </ol>
<b>Start Date:</b>	Monday, May 23 2022 - 12:00pm
<b>Closing Date:</b>	Monday, June 20 2022 - 12:00pm
<b>Entry Restrictions:</b>	<ol style="list-style-type: none"> <li>1. <b>Age.</b> You must be 18 or over to enter.</li> <li>2. <b>Territory.</b> You must be a resident of United Kingdom and the Republic of Ireland</li> </ol>
<b>Prize Details:</b>	<ol style="list-style-type: none"> <li>1. One (1) package holiday consisting of seven (7) nights and eight (8) days to Walt Disney World® Resort in Florida for one (1) winner of the competition (Recipient) and up to three (3) accompanying guests, in total four (4) persons. <ul style="list-style-type: none"> <li>• Up to four (4) return economy class airfares between a major international airport closest to the winner's residence in the UK or the Republic of Ireland and Orlando International Airport in Orlando, Florida, USA.</li> <li>• Up to four (4) round trip ground transfers between the Orlando International Airport and the Walt Disney World® Resort in Florida</li> <li>• Room accommodation consisting of one (1) standard room (with a maximum of four (4) persons per room) for six (6) nights at a Disney Resort hotel selected by Disney in its sole discretion; based on availability</li> <li>• One (1) night accommodation in the Magic Kingdom® Park—Cinderella Castle Suite with a maximum capacity of four (4) persons.</li> <li>• Four (4), 8-day park tickets with Park Hopper Plus Option.</li> <li>• One (1) Disney Gift Card with a value of one thousand, five hundred US dollars (\$1,500). Subject to restrictions.</li> </ul> </li> <li>2. Three (3) Walt Disney World® prize packs (“<b>Prize Packs</b>”) up to a value of one hundred US dollars (\$100) each.</li> </ol>
<b>Conditions of Prize:</b>	<ol style="list-style-type: none"> <li>1. Date, location and prize elements, such as Disney hotel and timings may be subject to change at Disney’s sole discretion.</li> <li>2. Prize must be taken from 4 August 2022 to 4 August 2023 inclusive.</li> <li>3. Departure date and accommodations are subject to availability.</li> <li>4. Certain restrictions and block-out dates may apply.</li> <li>5. Disney will send a booking form to the winner to complete with preferred date(s) of travel. The winner must return the completed booking form to Disney to be received more than thirty (30) days before the preferred travel dates.</li> <li>6. Any costs incurred in addition to the Prize elements listed above shall be incurred at the Participants’ and/or their guest(s)’ expense, including but not limited to, UK transfers, meals, hotel room service, laundry service, alcoholic beverages, merchandise, souvenirs, local and</li> </ol>

	<p>long distance telephone calls, tips, gratuities, service charges or taxes and all other charges and items not otherwise described in the above.</p> <ol style="list-style-type: none"> <li>7. Minors under the age of 18 not travelling with a parent or legal guardian must be accompanied by an adult over the age of 18 in the same accommodation.</li> <li>8. You may choose up to three (3) guests to use the package holiday. Where relevant, if you elect to partake in any or all portions of your prize with fewer than three (3) guests, the prize will be awarded to you and any participating guest, and any remainder of the prize will be forfeited and shall not be subject to further or alternative compensation.</li> <li>9. Travel insurance is not included. It is your, and your guest(s)' responsibility to arrange adequate travel insurance before travelling, suitable for you and your guest(s) needs, for the entire duration of the prize. Disney shall not be liable for any costs or losses through you and/or your guest(s) failure to take out adequate insurance cover.</li> <li>10. You and your guest(s) are responsible for your own passport, visa requirements, and any other documentation and/or requirements, including but not limited to Covid-19 testing that may be imposed by the authorities from time to time.</li> <li>11. You and your guest(s) must travel at the same time on the same routing.</li> <li>12. It is you and your guest(s)' responsibility to comply with the applicable laws and follow the government's travel advice, including but not limited to the Foreign Commonwealth and Development Office's travel advice in respect of Covid-19 which can be found at <a href="https://www.gov.uk/guidance/travel-advice-novel-coronavirus">https://www.gov.uk/guidance/travel-advice-novel-coronavirus</a>.</li> <li>13. Age and height restrictions may apply to some attractions.</li> <li>14. Parks, attractions and/or entertainment may change operating hours, or be closed due to refurbishing, capacity, weather or special events and may otherwise change or be discontinued without any notice and without liability to Disney.</li> <li>15. The prize and all elements within may not be sold, traded, transferred, or rescheduled to dates not within the fulfilment period set forth above, or refunded.</li> <li>16. Disney reserves the right to substitute elements of the prize at any time or postpone the trip, including but not limited to the closure of Walt Disney World® Resort or any unavoidable and extraordinary circumstances.</li> <li>17. The prize cannot be exchanged for cash or an alternative prize.</li> <li>18. Once the package holiday booking is confirmed, you and your guest(s), if any, are subject to the travel conditions of the airline and the Booking Terms and Conditions of Walt Disney World® Resort, excluding payment, cancellation and modification provisions <a href="https://www.disneyworld.co.uk/terms-conditions-package-2022/">https://www.disneyworld.co.uk/terms-conditions-package-2022/</a>.</li> <li>19. To gain entry into Walt Disney World® Resort Theme Parks, advance registration may be required. It is you and your guest(s)' responsibility to make reservations using the <a href="http://www.disneyworld.com/">www.disneyworld.com/</a> website. You must make a separate reservation for each date that you and your guest(s) plan to visit. Disney cannot be held responsible for your failure to make reservations, and will not be able to change travel dates once travel costs have been incurred.</li> <li>20. Enhanced health and safety measures will be/are in place at Walt Disney World® Resort to promote cleanliness, physical distancing and reduced contact. Some experiences, shows or events may not be available or may be modified depending on the evolution of the safety and sanitary measures and recommendations from public authorities or other reasons, including but not limited to adverse weather conditions, refurbishment or maintenance. Some hotels may be closed during some or all arrival period. Details available at <a href="http://www.disneyworld.com">www.disneyworld.com</a>.       <ol style="list-style-type: none"> <li>(a) By participating in the promotion, Participants and their guests agree that they will be subject to Walt Disney World® Resort <a href="#">Booking Terms and Conditions</a> save for the sections relating to the fees of booking.</li> </ol> </li> </ol>
<p><b>Winner Selection process</b></p>	<ol style="list-style-type: none"> <li>1. Winners will be randomly selected from all correct and eligible entries as follows:       <ol style="list-style-type: none"> <li>(a) One (1) winner of the Walt Disney World® Prize Packs will be selected on each date on 30 May 2022, 6 June 2022 and 13 June 2022, making a total of three (3) Prize Pack winners between the Start Date and the Closing Date.</li> <li>(b) One (1) winner of the Walt Disney World® holiday Prize will be selected after the Closing Date.</li> </ol> </li> </ol>

<b>Prize Fulfilment:</b>	<ol style="list-style-type: none"> <li>1. Disney will contact the winners via a private message within twenty-eight (28) days of the Closing Date with a Disney email address to provide their details to fulfil the prize.</li> <li>2. Failure to respond within the allotted time will result in the winner forfeiting the prize, and an alternative winner will be drawn.</li> <li>3. Participants must check their email accounts (including junk mail) to avoid missing a notification email. In the unfortunate event that the selected winner is not available on the selected dates of the trip, even after accepting the prize terms and conditions, Disney reserves the right to select another winner at random until a selected is able to accept the prize terms and conditions, including the dates of the trip. In this case, because it is a chartered group trip, there will not be an alternative prize, or an option to amend the date.</li> </ol>
<b>Customer Services/ Contact Details:</b>	<p>If you have any questions please contact <a href="mailto:Disneyparkspress@disney.co.uk">Disneyparkspress@disney.co.uk</a> or write to Disney Destinations International, 3 Queen Caroline Street, London, W6 9PE quoting Walt Disney World® Resort – How Do You Disney Competition.</p>

### **General Terms & Conditions for Prize Draws and Competitions**

The Promoter is The Walt Disney Company Limited, 3 Queen Caroline Street, London W6 9PE (“Disney”).

**BY PARTICIPATING YOU AGREE TO THE REQUIREMENTS SET OUT IN THE COMPETITION RULES, THE FOLLOWING GENERAL TERMS AND CONDITIONS AND ALL PROMOTIONAL MATERIALS.**

#### **1. Eligibility.**

- (a) Not open to employees (or their immediate families) of Disney, its agencies or anyone else professionally associated with this competition.
- (b) Maximum one entry per person unless otherwise stated. Entries via agents or third parties or use of multiple identities and email addresses are not permitted. Use of automated entries, votes or other programs is prohibited and all such entries (or votes) will be disqualified.
- (c) Entries must be completed by the Closing Date.
- (d) Disney reserves the right at any time to request proof of identity, to verify eligibility conditions, or to award any prize to the winner in person or a substitute.

#### **2. Personal Information.**

- (a) Your personal information will be used in accordance with Disney’s current published Privacy Policy (click [here](#) to view) and may be passed to our agents to administer the competition or send out prizes. We may also use your personal information to promote the competition and Disney products and services (including the products and services of any partner sponsoring or otherwise participating in the competition) in any media including, without limitation, TV, online and publishing channels and social media platforms.
- (b) Personal information will only be used for direct marketing purposes if you have consented to receive future marketing from Disney (you may have already done this if you have registered your personal information with Disney previously).
- (c) By entering this competition, participants agree that their information may be used by Disney to administer the promotion and winners consent to give their name and county for the winners’ list

#### **3. Winner Selection.**

- (a) For prize draws, the winner(s) will be selected in a random draw to take place within 10 working days of the closing date from all correct/valid entries received.
- (b) For prize competitions based on skill, winners will be selected by a judge or panel of judges based on the judging criteria set out in the Competition Rules or the competition only pages.
- (c) For prize competitions which ask you to submit, upload or otherwise make available original content to be judged:
  - (i) Disney has the right but not the obligation to moderate all entries and reserves the right not to accept entries which are technically unacceptable, contain inappropriate material (i.e. material which is defamatory, obscene or otherwise offensive) or which breach any of these Competition Rules or General Terms and Conditions.
  - (ii) By entering any competition you (and your parent or guardian if you are under 18) confirm and agree (aa) that you and they are the owner of the content submitted or have the necessary rights and permissions without the need for payment to any other person or entity, (bb) the content does not knowingly copy or infringe the rights of any other person (cc) that you have the permission of all individuals featured in the content and (dd) Disney is permitted to reproduce and use the entry submitted by you on any media (including without limitation, TV, online and publishing channels and

social media platforms) anywhere in the world and without a time limit in order to carry out the competition and select winners (which may include publishing your personal information and your content for a public vote to select finalists or the winner and any runners-up) and for any and all related promotional purposes to promote the competition and to promote Disney in general without further notice to you, with or without attribution, and without the requirement of permission from or payment to you or any other person or entity.

- (d) Disney reserves the right to choose a short-list of entries and publish these finalists on the competition website. Publication of any entry does not mean that you have won.
- (e) Competition entries and/or shortlisted entries will be reviewed by a panel of judges and a winner (and runners-up) for each available prize will be selected according to the judging criteria set out in the Competition Rules or on the competition entry page. The judges shall have the sole and absolute discretion to decide on the award of each prize.
- (f) Disney reserves the right to ask winners to sign a written release, request proof of identity and verify the entry before awarding any prize.
- (g) Disney's decision to select any winner or runner-up is final and we reserve the right not to correspond on any matter.

#### **4. Prize Confirmation & Acceptance.**

- (a) If at any time (i) we require a response from any winner before awarding any prize and no response is received after we have made reasonable efforts to make contact and within a reasonable period of time (or by the dates set out in the Competition Rules), or (ii) a winner (or their parent or guardian) declines to accept the prize; or (iii) Disney is unable to contact the winner's parent or guardian; or (iv) the requested documentation stated in the Competition Rules is not received Disney in time; or (v) the winner becomes unavailable; Disney reserves the right to withdraw the prize entitlement and award the prize to a substitute winner chosen at the same time as the first name(s) were selected or judged to be a winner.
- (b) Any prize which is returned or cannot be delivered will be used in Disney's sole discretion for another competition or given to charity. Disney has no responsibility to anyone who has not responded.

#### **5. Prize Fulfilment.**

- (a) No cash or other alternative prizes are available, except that in the event of circumstances outside of its control Disney (and/or any sponsor partner providing any prize) reserves the right to substitute a similar prize of equal or greater value. Prizes cannot be transferred or sold, under any circumstance but can be transferred if a family member is entering on behalf of a child.
- (b) Unless otherwise stated in the prize description, winners are solely responsible for all personal additional costs and expenses associated with claiming the prize.

#### **6. Cancellation or Disqualification.**

- (a) Disney reserves the right to disqualify:
  - (i) late, misdirected, incomplete, corrupted, lost, illegible or invalid entries;
  - (ii) entries where appropriate parental authorisation or a requested release form is or was not provided; or
  - (iii) participants whose conduct (and/or whose Parent's conduct) may bring Disney into disrepute (as Disney may decide in its discretion).
- (b) Disney reserves the right to modify, suspend, cancel or terminate the competition or extend or resume the entry period or disqualify any participant at any time without giving advance notice and will do so if it cannot be guaranteed that the competition can be carried out fairly or correctly for technical, legal or other reasons or if Disney suspects that any person has been manipulating entries or the results, or has provided false information or has acted unethically in any other way.

#### **7. Disney's Liability.**

- (a) For online entries or online public voting: Disney cannot guarantee continuous, uninterrupted or secure access to the websites (including its Facebook, Twitter or other social media pages) and is not responsible for any disruption due to technical problems or otherwise due to events outside of its reasonable control. In the event of technical problems, entries or votes will be void and the winner will be selected by a panel of judges or such other fair method of selection.
- (b) Disney has arranged this competition in good faith but, to the fullest extent allowed by law, accepts no responsibility for loss or damages as a result of anyone participating in the competition or any aspect of any prize awarded.
- (c) Disney is not responsible for and does not endorse or guarantee, the opinions, views, advice or recommendations posted on its websites (including its Facebook, Twitter or other social media pages).

#### **8. Entry through your Facebook account**

If the competition requires entry via Facebook any liability incurred by Facebook shall be governed by, and limited to, the applicable provisions of the Facebook Statement of Rights and Responsibilities. This promotion is not

sponsored, endorsed, administered or associated with Facebook. By entering you are providing your information to Disney or its agents and not to Facebook. We (and/or our agents) will collect your unique Facebook User ID so that we can administer your entry i.e. record your entry and randomly select a winner.

**9. Email safety.**

In the event that Disney wishes to contact you in connection with your entry we will do so via an email ending in 'disney.com' or by phone with a follow up e-mail. Any email which appears to come from Disney but using a different ending (e.g. hotmail.com, yahoo.com etc.) should be treated with suspicion and forwarded to Customer Services. DO NOT respond or act on any e-mail if you are not sure that it comes from Disney. If you are in any doubt please contact Customer Services.

**10. Publicity & Filming.**

- (a) Winners and/or runners-up may be required to participate in related publicity without further payment or permission but you agree that Disney may publish first name or surname and initial, age, town/city and/or likeness.
- (b) If filming is required the winners and/or their parent or guardian may be asked to consent to being filmed (the "**Contribution**"). If consent is given the winner and/or their parent/guardian acting on behalf of the winner who is a child shall assign to Disney all rights of whatsoever nature, including all copyright in respect of the Contribution and grant all further consents or licences necessary to enable the fullest use of the Contribution throughout the universe and without any time limit by any and all means in any and all media, whether now known or hereafter developed, without liability or acknowledgement.

**11. Winners' details.**

Disney will, on request, make available information that indicates that a valid award took place. For information regarding this competition send a stamped and addressed envelope to the Customer Services address on the competition entry page quoting "Winners List" and the name of the competition.

12. No purchase necessary.

13. The laws of England and Wales apply and any disputes will be dealt with in the English courts only.

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